

**GOVERNMENT OF ANDHRA PRADESH  
ABSTRACT**

IT&C Dept. – e-Seva and Citizen Service Centres (CSCs) – Fixation of Transaction charges for Electricity Bill payment – Orders - Issued.

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**INFORMATION TECHNOLOGY & COMMUNICATION (INFRA) DEPARTMENT**

**G.O.Rt.No. 31**

**Dated:22 .02.2012**

**Read the following:**

1. Rc.No.EDS/882/Elec. Transactions/2009, of Director, EDS (RCS), eSeva, Dated 02.06.2011.
2. Tender called on 15.12.2008 for district eSeva centres other than Hyderabad and Ranga Reddy District.
3. G.O.Rt.No.205, Information Technology & Communications (e-Governance Wing) Department, dated 30.06.2009.

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**ORDER**

The Director, EDS vide reference 1<sup>st</sup> read above informed that the agreements have been entered with the Technology Partners to provide integrated citizen services in the State. The DISCOMs in the State are presently paying only Rs. 2.00 per transaction to EDS, where as the agreements with Technology partners are of much higher amount. The Director, EDS indicated the need to enhance the service charge for collection of electricity bills.

2. Government after careful examination and in consultation with Energy and Finance Departments in superseding the orders issued vide G.O. 3<sup>rd</sup> reference cited, fixes the Transaction charges for collection of electricity bill payments through authorized centers (both rural and urban) of Electronically Deliverable Services (EDS) as below :

<b>S.No.</b>	<b>Bill Range (Rs.)</b>	<b>Total Transaction charge proposed (inclusive of Service Tax))</b>	<b>Payable By</b>
1.	1-200	Rs.2.00	To be collected from the citizen.
2.	201-1000	Rs.5.00	
3.	1000-2500	Rs.10.00	
4.	2500 and above	Rs.25.00	

3. The Director, EDS has also informed that the arbitration award has been received for the payment of arrears to the Contract Service Providers of eSeva from 01.04.2007 onwards. It is decided to process the same and finalize the modalities of payment.

4. This order comes into effect immediately.

(This has the approval of Finance Department vide their U.O. Note No. 4391/PFS/11, dated 17.10.2011)

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SANJAY JAJU  
SECRETARY TO GOVERNMENT

To  
The Director, EDS  
The CMD, AP Transco Hyderabad.  
CMDs of all the DISCOMs in the State.

Copy to:  
The Prl. Secretary, Energy Department  
The Prl. Secretary, Finance Department  
The PS to Secretary to Govt., IT&C Dept.

//FORWARDED :: BY ORDER//

SECTION OFFICER